# Competition from the Gulf and Turkey

The way it affects the Dutch aviation sector

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Airneth 17 October 2012



## Outline

Growth of the aviation networks in the Gulf and Turkey

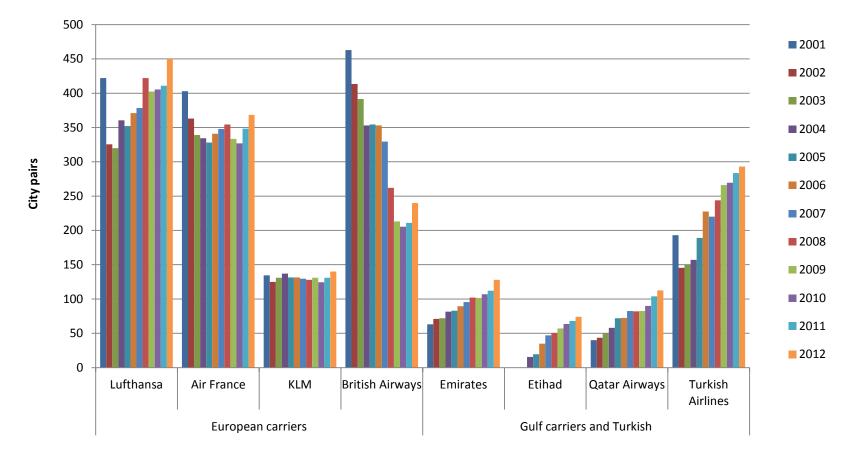
Competition from the Gulf and Turkey

Conclusions



# **Expanding networks**

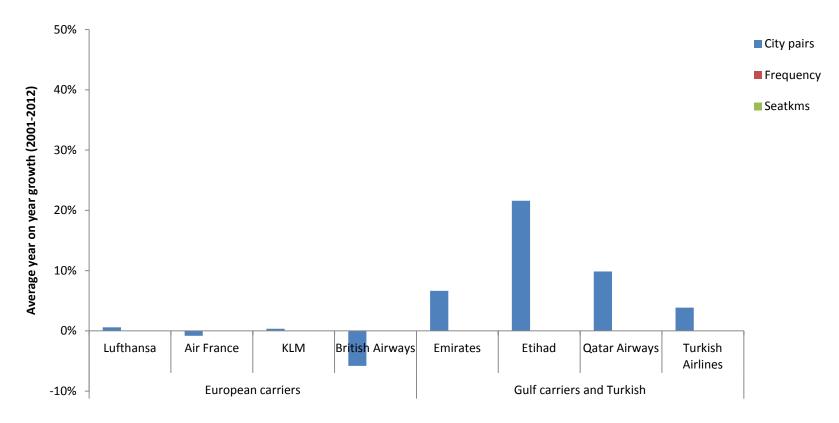
Continuous growth of city pairs offered by Gulf carriers/ Turkish





# **Expanding networks**

> Year-on-year growth outpaces that of traditional carriers

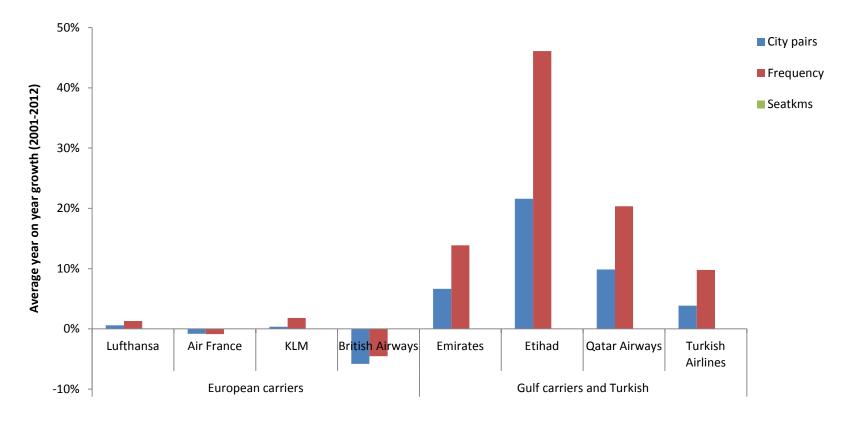


Source: OAG, 2001-2012

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# **Increasing frequencies**

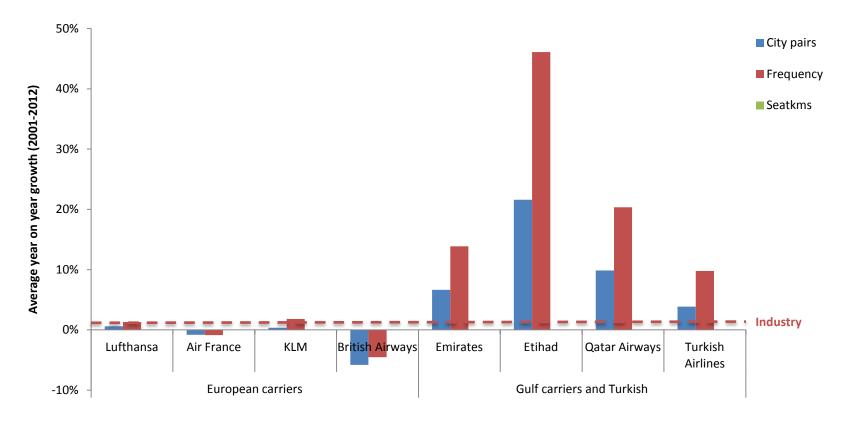
#### Frequency increases add further to capacity offered





# **Increasing frequencies**

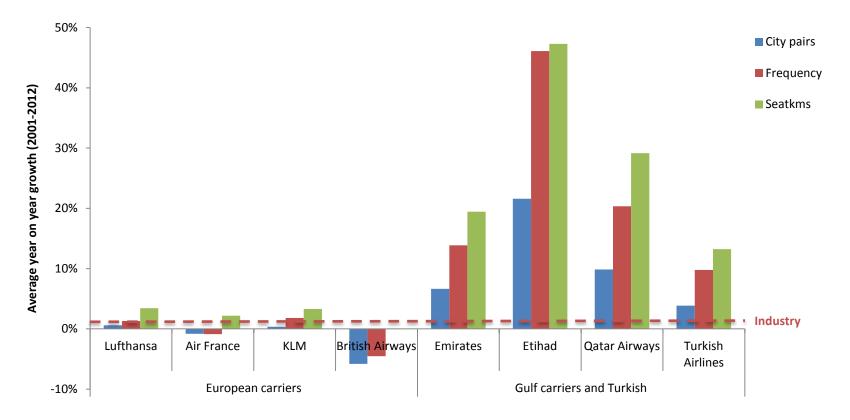
#### Frequency increases add further to capacity offered





# **Increasing aircraft size**

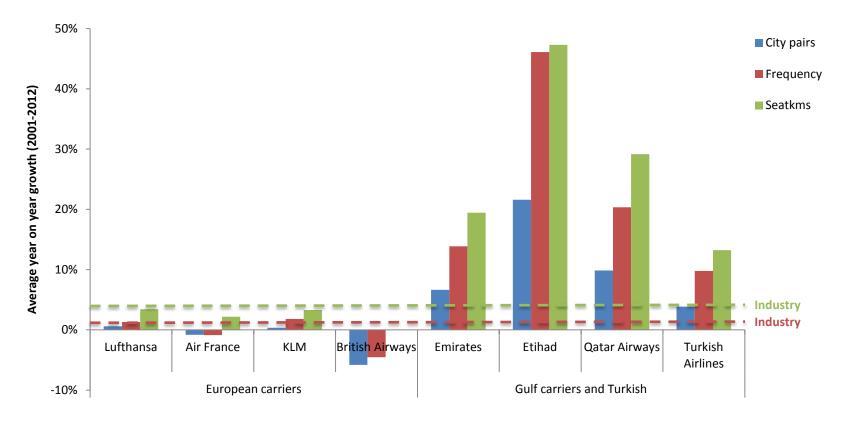
> Capacity is further increased by operating larger aircraft





# **Increasing aircraft size**

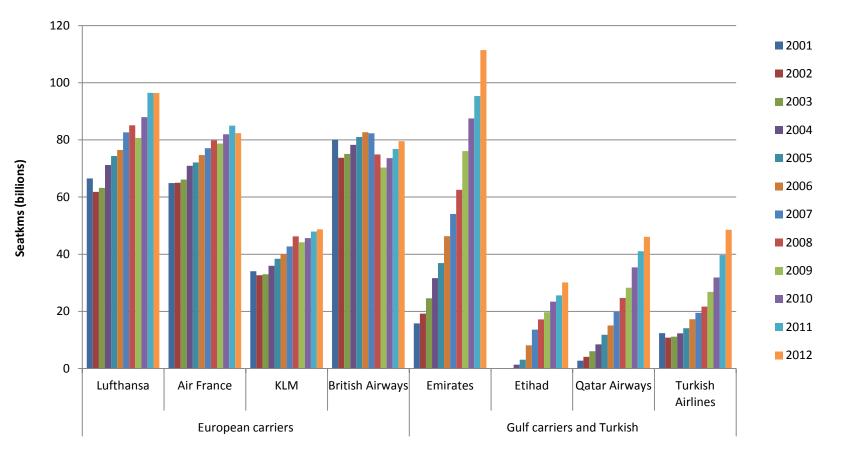
Capacity is further increased by operating larger aircraft





# Accelerating growth in terms of ASK's

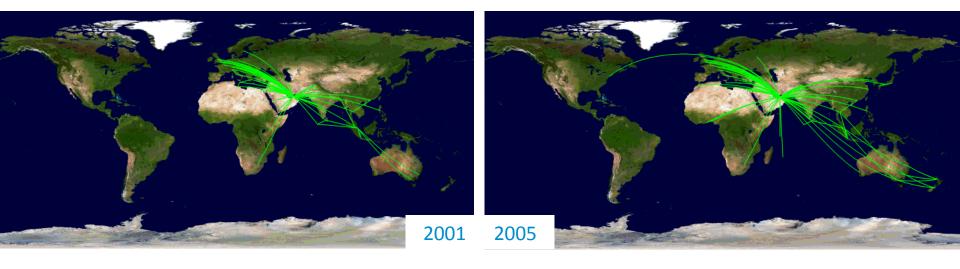
Emirates 4<sup>th</sup> largest airline in terms of ASK's, behind DL UA AA

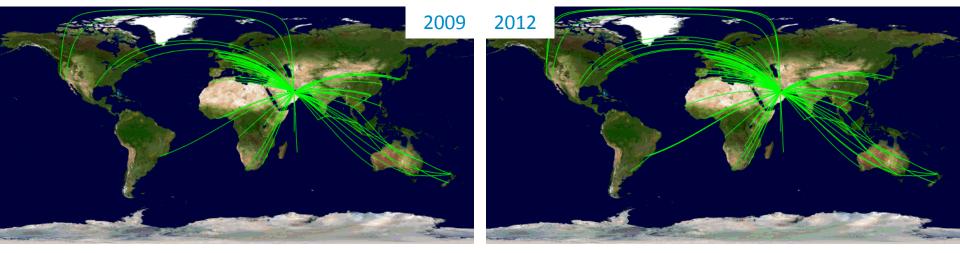


Source: OAG, 2001-2012

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## **The Emirates network**

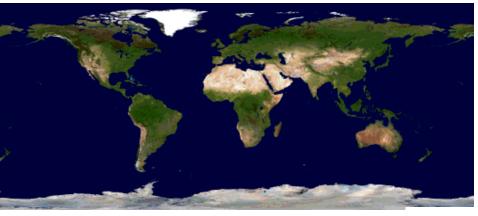




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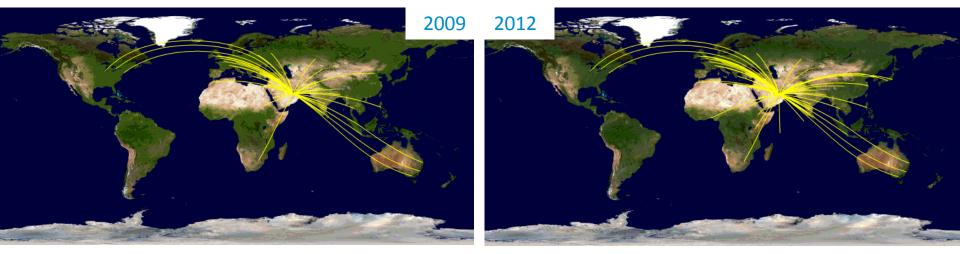
Source: OAG (2001-2012), gcmap.com

## **The Etihad network**





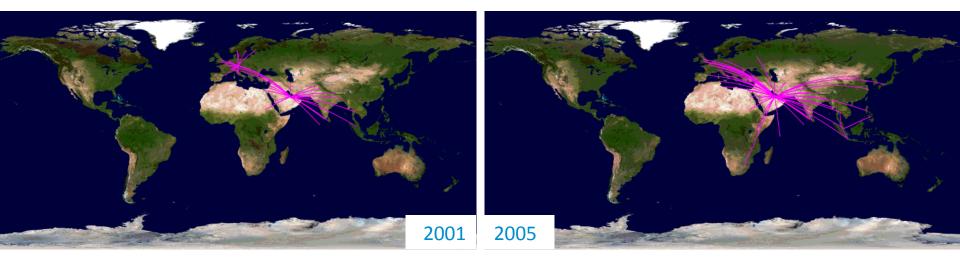
2001 2005

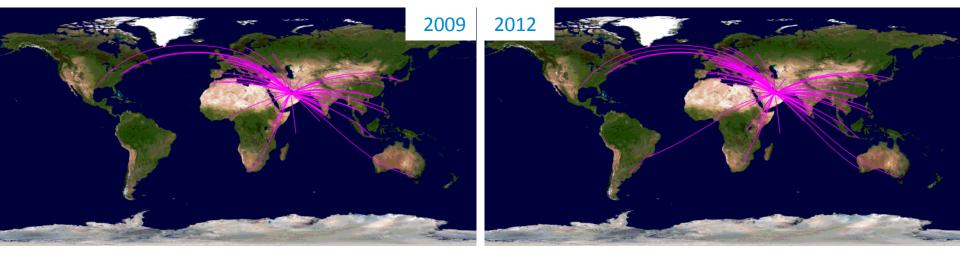


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Source: OAG (2001-2012), gcmap.com

## **The Qatar network**

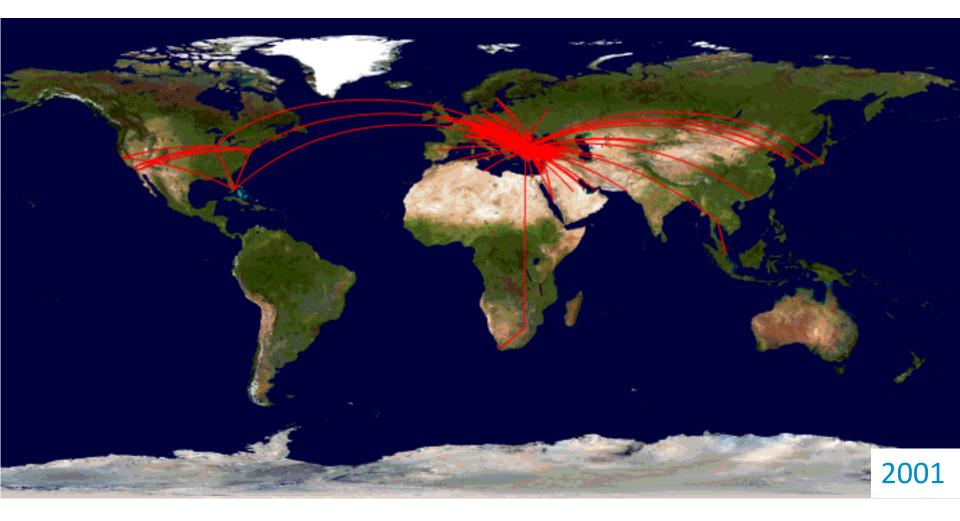




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Source: OAG (2001-2012), gcmap.com

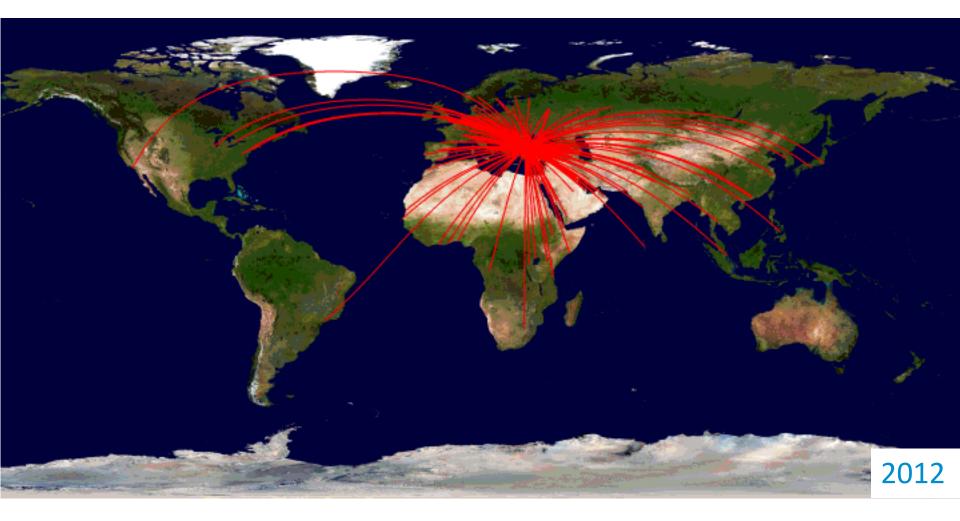
# **The Turkish Airlines network**





Source: OAG (2001), gcmap.com

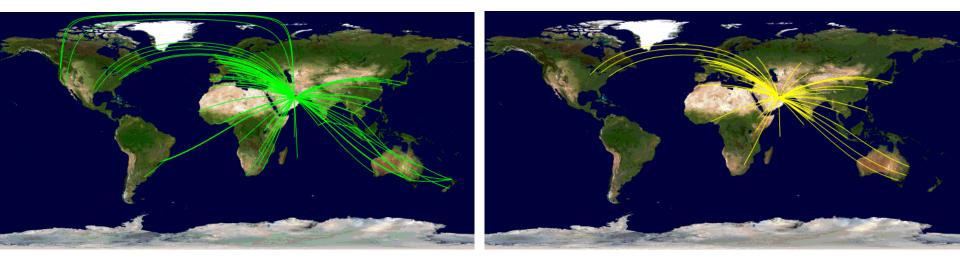
# **The Turkish Airlines network**

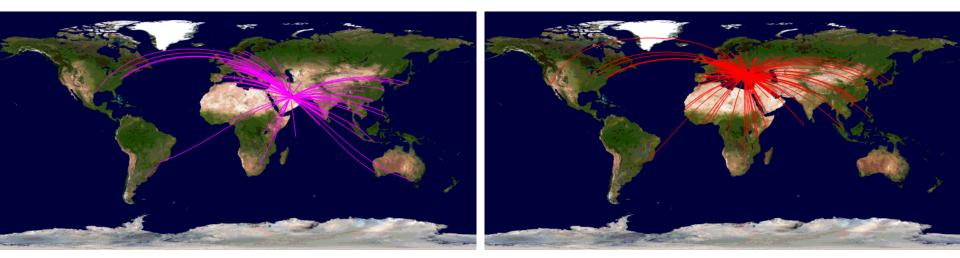




Source: OAG (2012), gcmap.com

## **Global networks**

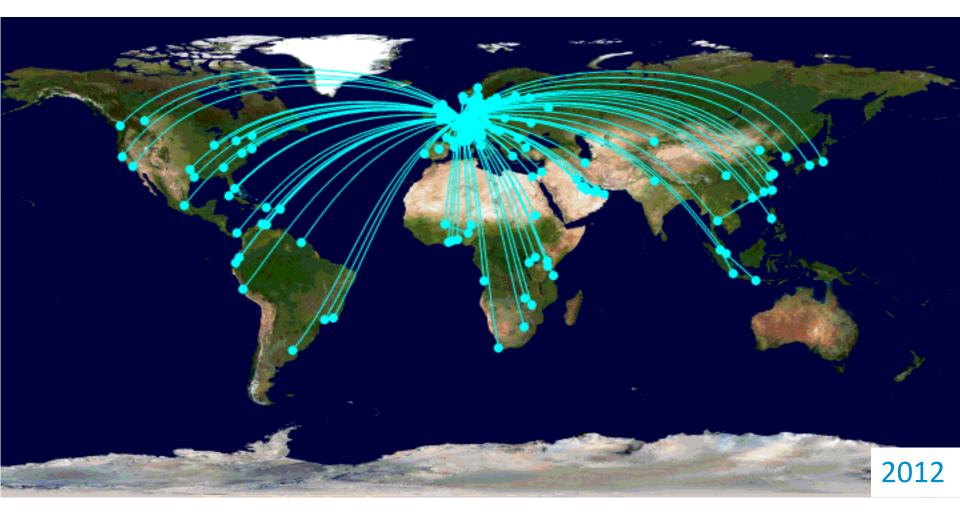




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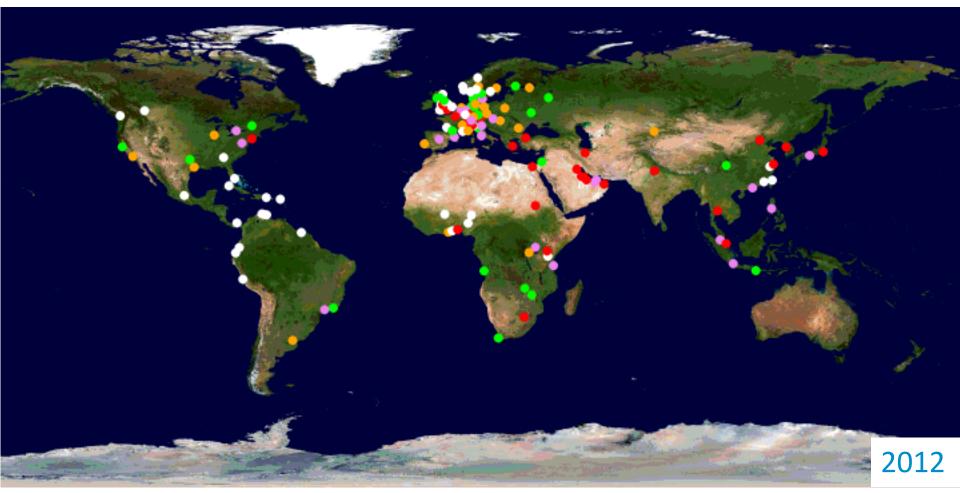
Source: OAG (2012), gcmap.com

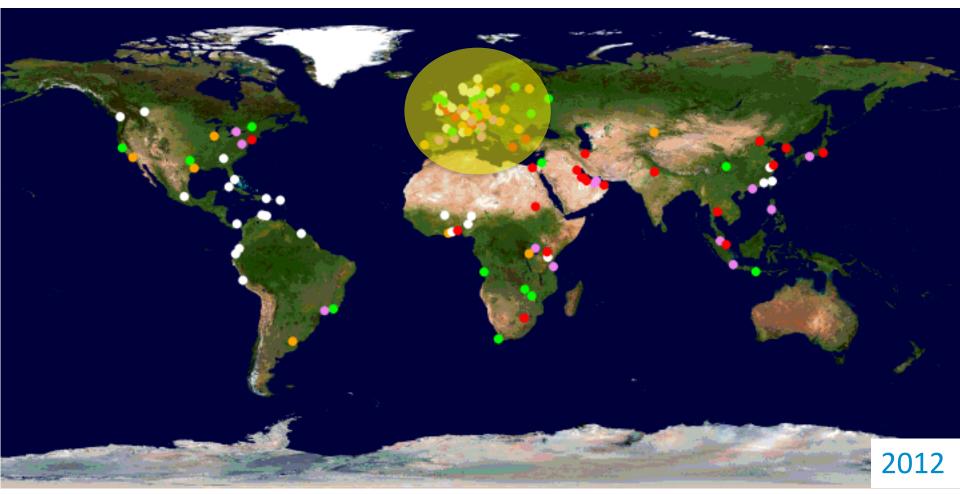
## **The KLM network**

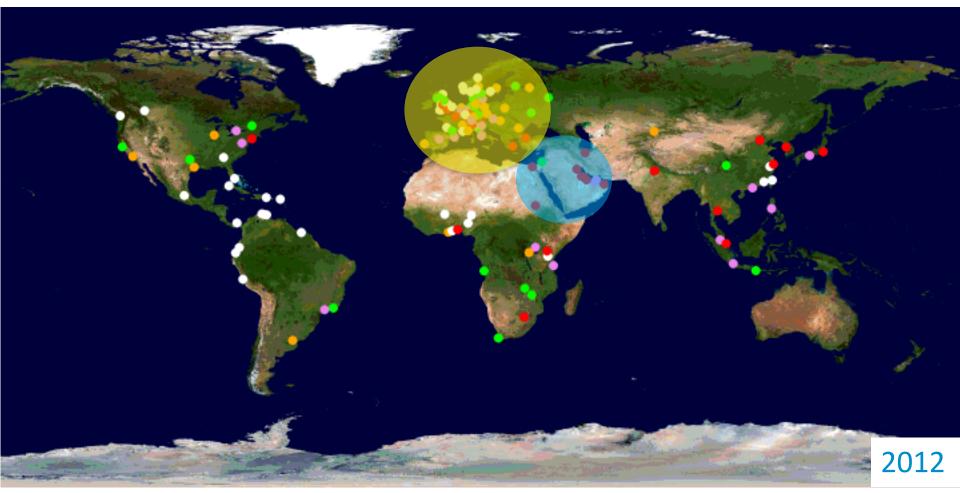


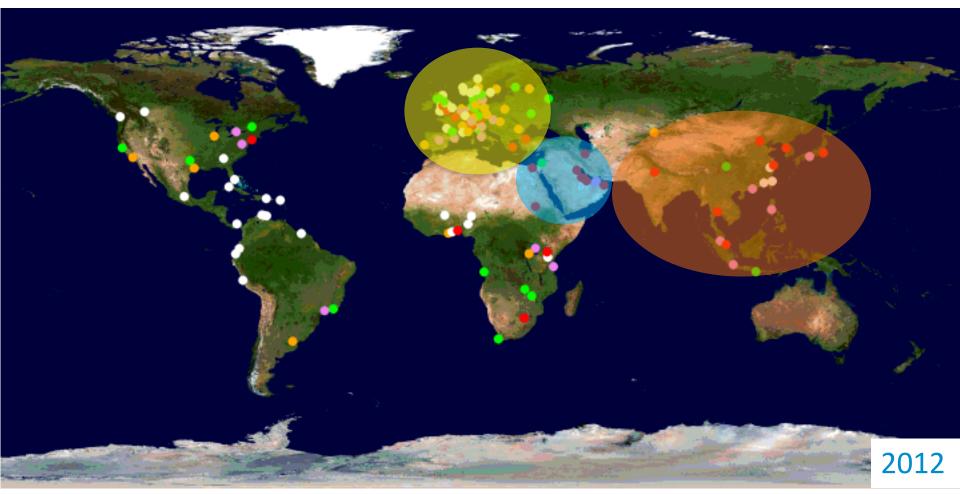


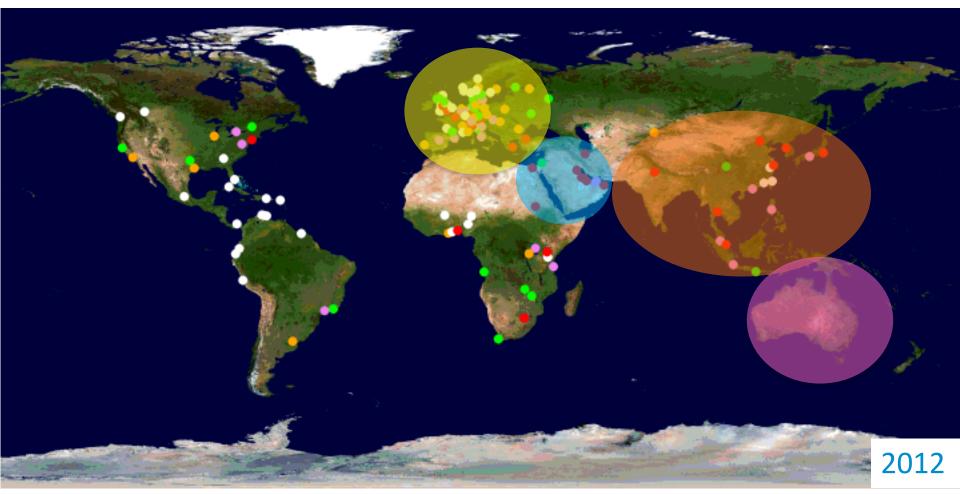
Source: OAG (2012), gcmap.com

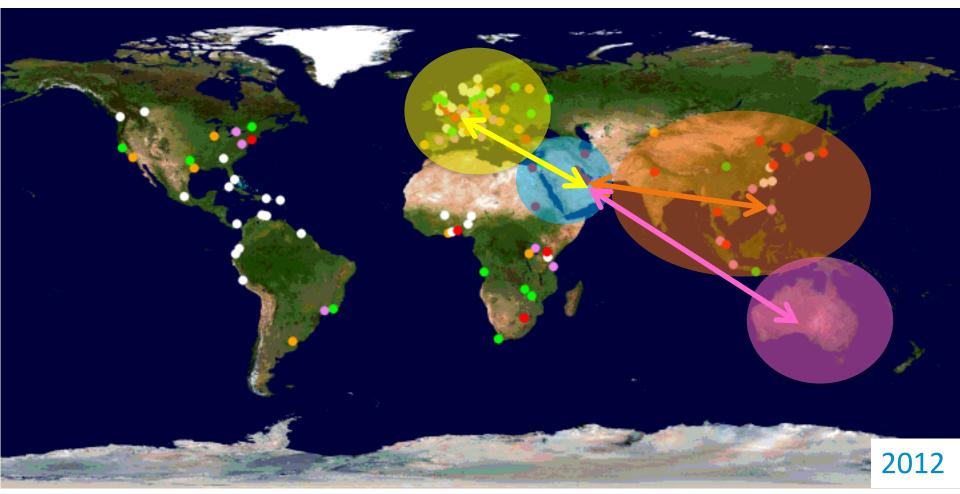












# Most popular transfer points

#### Market from Europe to the rest of the world

	Europe to						
Rank	Africa	Australia	Middle East	North America	South America	Southeast Asia	Asia (other)
1	Non-stop	SIN	Non-stop	Non-stop	Non-stop	Non-stop	Non-stop
2	CDG	DXB	IST	LHR	MAD	DXB	DXB
3	FRA	HKG	FRA	FRA	CDG	FRA	SVO
4	DXB	ВКК	DOH	CDG	LIS	ВКК	DOH
5	CMN	KUL	DXB	ATL	GRU	AMS	DME
6	AMS	LHR	ZRH	EWR	FRA	DOH	FRA
7	FCO	SYD	VIE	AMS	AMS	SIN	IST
8	LHR	AUH	AMS	ORD	LHR	CDG	AUH

Source: MIDT, 2010



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2	CDG	DXB	IST	LHR	MAD	DXB	DXB
3	FRA	HKG	FRA	FRA	CDG	FRA	SVO
4	DXB	ВКК	DOH	CDG	LIS	ВКК	DOH
5	CMN	KUL	DXB	ATL	GRU	AMS	DME
6	AMS	LHR	ZRH	EWR	FRA	DOH	FRA
7	FCO	SYD	VIE	AMS	AMS	SIN	IST
8	LHR	AUH	AMS	ORD	LHR	CDG	AUH

Source: MIDT, 2010



#### > OD-markets for KLM and partners from Amsterdam - Direct

Example: Amsterdam (AMS) – Bangkok (BKK)



Carrier	Stops	Share	% KLM fare
China Airlines	-	44%	-39%
Eva Airways	-	24%	-45%
KLM	-	18%	
EgyptAir	Cairo	2%	-54%
Emirates	Dubai	2%	-13%
Lufthansa	Frankfurt	1%	-23%
Other carriers	Various	1%	
Total		100%	

Source: MIDT (2010), gcmap.com



> OD-markets for KLM and partners from Amsterdam - Direct

> All markets between AMS and Asia / Mid East / Australia served direct by KLM & partn.

	Market share					
Carrier	Stops			% KLM fare	Price leadership	
	0	1	2		leadership	
KLM	42%	5%	0%		13%	
Emirates	1%	2%	0%	-16%	0%	
Turkish Airlines	0%	1%	0%	-48%	52%	
STAR (ex. IST)	3%	6%	0%	-15%	4%	
OneWorld	9%	5%	0%	-31%	13%	
Other	21%	4%	0%	-25%	17%	
Total	76%	23%	1%		100%	

Source: MIDT, 2010



- Majority of the passengers (76%) choose for a direct connection
  - KLM and partners obtain relatively high market share compared to other carriers that offer direct connections (at lower fares)
- Emirates and Turkish have a relatively low market share, due to the stopover that is involved in most markets, even though:
  - > 99% of the passengers have an alternative via Dubai or Istanbul
  - > Turkish Airlines is price leader is most markets
- Relatively little competition from the Gulf carriers and Turkish in the OD-markets served directly from Amsterdam

### /lirneth

> OD-markets for KLM and partners from Amsterdam - Indirect

> All markets between AMS and Asia / Mid East / Australia served indirect by KLM & partn.

	Market share					
Carrier	Stops			% KLM fare	Price leadership	
	0	1	2		leadership	
KLM	0%	27%	1%		48%	
Emirates	0%	3%	1%	+18%	3%	
Turkish Airlines	0%	3%	0%	-57%	3%	
STAR (ex. IST)	0%	13%	1%	-11%	8%	
OneWorld	4%	17%	2%	-27%	10%	
Other	2%	23%	3%	-16%	27%	
Total	6%	85%	8%		100%	

Source: MIDT, 2010



- There are few indirect markets served by KLM and partners from Amsterdam that are served direct by another carriers
  - > This allows KLM and partners to obtain a reasonable market share in these markets
- KLM and partners are relatively often price leaders due to the fact that they are monopolists in many markets in Asia
  - In markets where they compete with other carriers, their prices are often higher than those of their competitors
- Relatively little competition from the Gulf carriers and Turkish in the OD-markets served indirectly from Amsterdam



#### Transfer markets for KLM and partners via Amsterdam

Example: Manchester (MAN) – Bangkok (BKK)



Carrier	Stops	Share	% KLM fare
Emirates	Dubai	37%	-6%
Etihad	Abu Dhabi	29%	-40%
Qatar Airways	Doha	14%	-27%
KLM	Amsterdam	5%	
British Airways	London	4%	7%
Air France	Paris	3%	-24%
Others	Various	9%	
Total		100%	

Source: MIDT (2010), gcmap.com



Transfer markets for KLM and partners via Amsterdam

> All markets between Europe and Asia / Mid East / Australia offered via Amsterdam

	Market share					
Carrier	Stops			% KLM fare	Price leadership	
	0	1	2			
KLM	0%	3%	0%		18%	
Emirates	5%	5%	0%	+10%	4%	
Etihad	1%	2%	0%	-13%	2%	
Qatar Airways	1%	3%	0%	-19%	7%	
Turkish Airlines	0%	2%	0%	-27%	14%	
SkyTeam (ex. AMS)	9%	5%	0%	+16%	14%	
STAR (ex. IST)	13%	12%	1%	+41%	21%	
OneWorld	8%	6%	1%	+24%	9%	
Other	18%	4%	0%	-23%	11%	
Total	54%	43%	3%		100%	

Source: MIDT, 2010



Around half of the passengers markets served via Amsterdam by KLM and partners between Europe and Asia/Mid East and Australia, travel on direct connections

#### Largely competitive market

- > KLM and partners only obtain a 3% market share
- Competition mainly comes from direct and indirect alternatives offered by the three alliances including the SkyTeam alliance, followed by the independent network carriers
- For an individual carrier Emirates obtains a relatively large market share in this enormous market!



Special case: transfer markets offered by Gulf carriers with one stop and by KLM and partners with two stops

Example: Manchester (MAN) – Guangzhou (CAN)



Carrier	Stops	Share
Emirates	1	64%
Etihad	1	11%
Qatar Airways	1	8%
STAR (ex. IST)	1	3%
STAR (ex. IST)	2	10%
KLM	2	2%
Turkish Airlines	2	1%
OneWorld	2	1%
Total		100%

Source: MIDT (2010), gcmap.com



> Gulf carriers obtain a relatively high share in these markets

> Markets are very small in number and in size

Only 2% of the passengers that travel in transfer markets offered via Amsterdam by KLM and partners between Europe and Asia/Mid East and Australia travel in such markets



### Conclusions

#### Gulf carriers and Turkey steadily building their networks

- Gulf carriers: Main focus on Middle East, Asia and Europe
- Turkish Airlines: Strong focus on Europe
- Growth in terms of ASK's something not seen before in the past
- KLM and partners face little competition in the OD-markets served direct and indirect from Amsterdam
  - Direct: KLM and partners offer superior product, allowing them to charge higher prices. Turkish Airlines most often price leader in those markets
  - Indirect: Presence of Gulf carriers and Turkish at AMS is limited, therefore they cannot really play a large part in these markets

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## Conclusions

- Competition is most intense on the transfer markets offered between Europe and Asia/Mid East/Australia
  - Competition mainly comes from large alliances
  - Emirates has obtained a substantial market share
  - > KLM more often price leader in those markets than Gulf carriers and Turkish Airlines
- In markets between Europe and Asia/Mid East/Australia that are offered only indirect, the Gulf carriers may be important players
  - Attracted most of the market between MAN-BKK

### Strong in connecting secondary airports with a single transfer

Markets limited in number and size

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