



AirNeth Seminar, October 2013
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AirNeth Seminar, December 2013
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#### About the author - Jim Paton

- PwC Senior Associate within Strategy and Policy in Energy, Water and Transport Practice, 1997-2000
- easyJet Business Consultant 2001-2003 and Head of Crew Resource Planning, 2003-2005
- Invenzyme Independent Consultant, 2007-2009
- Spanair Strategic Planning Director, 2010-2012
- Cranfield University Senior Lecturer, 2012 onwards

#### Agenda



- Theory and Airline Practice
- Case Study: Spanair Fuel Cost
- Discussion



### Theory and Airline Practice



#### **Economic Theory**

 Basic economic theory suggests that an increase in input costs will be passed on to consumers, at least in part

 In perfectly competitive markets, the supply curve shifts to the left as input prices increase, and the market equilibrium would shift to a higher price / lower quantity

- In the case of a tax, the extent to which burden is shared between producer and consumer depends on the relative elasticities of demand and supply
  - Could an unavoidable increase in fuel price be considered in the same way?

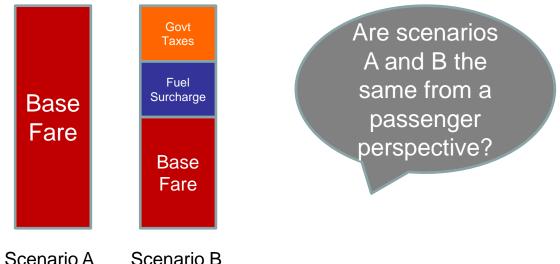
#### How likely is cost pass-through in practice?

- Airline short-run marginal costs are very low perhaps only a few euros per passenger on short haul
  - Short-run supply curve is inelastic so airlines likely to bear more of fuel price hike as they seek to fill marginal seats
- Outcome depends on route-level competitive dynamic as airline industry is essentially oligopolistic at route level
  - Perfect competition assumption does not hold
- In fact, many airline executives believe unit ticket revenue is set by market forces which they can do little to influence
  - Especially true when facing low-cost carrier competition

### There are differing views as to whether bundling matters...

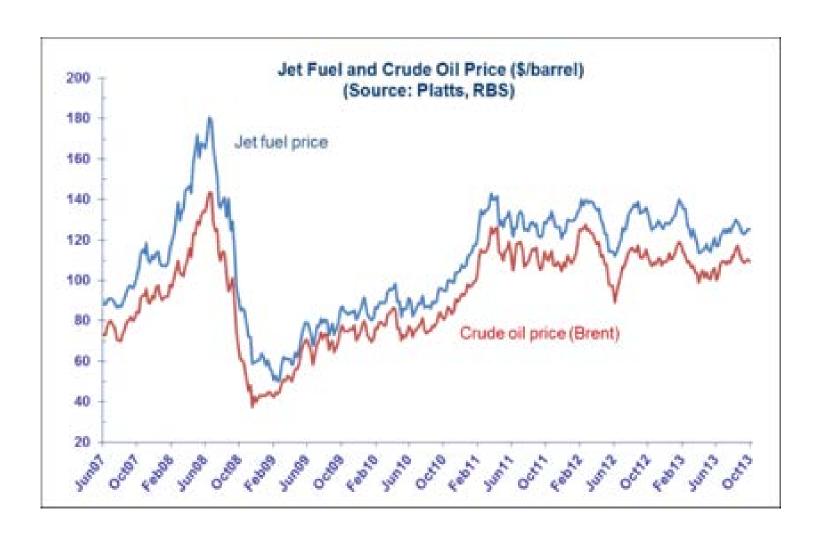


- By unbundling certain charges, can passengers be persuaded (Jim said "duped") into paying more without affecting underlying demand?
  - Arguably depends on extent to which consumers respond rationally or not and adjust behaviour over time...



 EC1008/2008 now requires bundling of non-optional items although some airlines may appear to have been not as quick as they might to adopt. Jim gave an example here that might have competed against Spanair

#### Fuel Prices Remained High 2011 to 2013 Cranfield UNIVERSITY



Source: Doganis, 2013

#### UK Air Passenger Duty form 1 April 2013 Cranfield

Distance Band Miles from UK	Lowest Fare Class	Standard rate
0 – 2,000 Most of Europe	£ 13	£ 26
2,0001 - 4,000 e.g. US, Mid-East	£ 67	£ 134
4,001 – 6,000 e.g. India, Asia	£ 83	£ 166
Over 6,000	£ 94	£ 188

Surely passengers will notice!!

Source: CAA, prepared by Doganis, 2013



#### **BA Fuel Surcharges**

- Tuesday, 8 February 2011, passengers to pay extra £12 per long haul sector taking the surcharge to between £75 and £125 depending on flight length and class of travel.
- BA said the increase was the result of the rising cost of oil and jet fuel since the last rise in December.
- Short-haul flights are unaffected by the changes.
- But first-class travellers will see the cost go up by £17 per journey sector.
- Latest move
- BA last increased the fuel surcharge in December 2010 when it raised the cost by £10 per sector.
- The previous increase prior to December was in June 2008, after which it reduced the surcharge twice.

### Do consumers respond rationally when prices are unbundled?



- Hard to measure effect as industry demand trends and revenue reporting may shroud any price elasticity effect
  - Economic growth, market shocks, untangling ancillary rev
- Individual airline practices are often driven more by deeply seated beliefs or trial and error than by science
  - E.g. view that markets set fares regardless of presentation
- Some examples
  - easyJet has never had a fuel surcharge
  - However, easyJet has also swung at least twice between bundling taxes and charges and unbundling them

### Unbundling of optional items that used to be included provides further insight

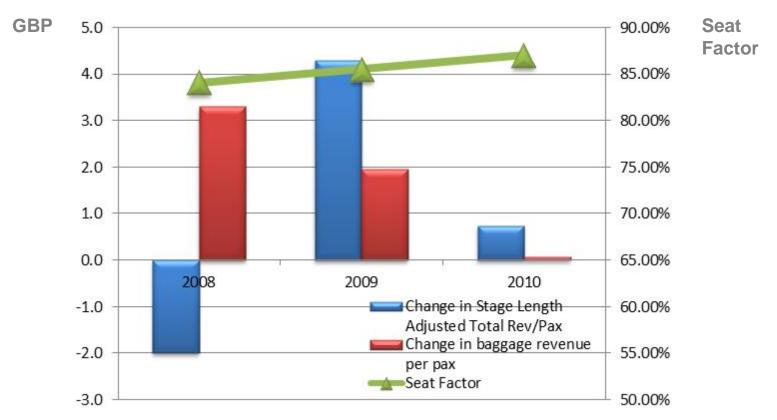


- Some optional items used to be part of the all inclusive fare for many carriers
  - e.g. Hold baggage

- Could a carrier that kept the same fares and charged separately for luggage increase unit revenue per pax without experiencing a reduction in demand?
  - Or boost demand in return for a lower revenue per pax?

### Bag charges <u>may</u> have enhanced easyJet total revenue per pax





Source: easyJet, author analysis

"As expected there has been some yield dilution at ticket price level but with 71% of passengers having checked baggage the net result is positive." easyJet Annual Report 2008

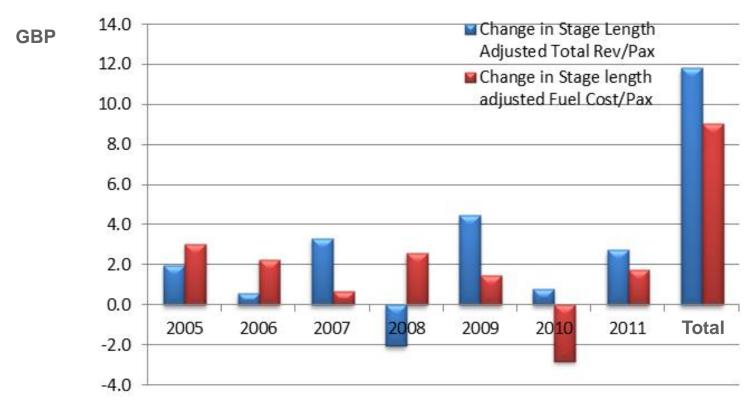
### So unbundling bag charges may work but the debate is complex



- Bag charges pioneered by flybe in 2005
  - Other airlines sceptical that this could improve revenue/pax
  - Some fearful of revenue dilution
- Ongoing pressure on fares and the cost benefits of fewer bags have encouraged more and more airlines to charge more for hold luggage, despite initial reservations
  - Although longer boarding times for pax with more trolleys in the cabin may reduce utilisation
- Baggage discounts are also now starting to appear
  - E.g. BA on short-haul, LX out of GVA
  - This approach has led to debates re potential for demand stimulation and cost reduction vs unit revenue dilution

# Conversely, without a fuel surcharge easyJet has improved total rev/pax by more than the increase in fuel cost/pax





Source: easyJet accounts, author analysis

2005 to 2011

Change in Stage-Length Adjusted Rev/Pax: + £11.83 Change in Stage Length Adjusted Fuel Cost/Pax: + £9.02



#### Summary so far...

- Economic theory suggests some cost pass-through of input cost increases should occur
- Oligopolistic market structure and low airline marginal costs make this more challenging in practice
  - Most airlines would argue fares are market-led and individual airlines cannot influence fares up or down
- There is some (mostly anecdotal) evidence that pax may pay more overall when parts of the fare are unbundled
- But there is also evidence of airlines able to increase unit revenue as input costs have risen without unbundling
- Airlines adopt different charging and bundling approaches depending on their own beliefs and experience...



#### Case Study: Spanair Fuel Cost

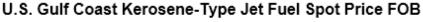


#### Short-haul case study: Spanair (JK)

- We look at parallel development of:
  - Fuel cost per pax per sector
  - Fuel surcharge per pax per sector
  - Revenue per pax per sector (including any fuel surcharge)
    - Peninsular sub-network and selected individual routes
- Fuel surcharge on fare for domestic peninsula routes:
  - Reduced to €0 as of Feb 2009
  - Increased in several stages up to €15 as of Aug 2011

### From Feb 2009 till Aug 2011 the spot price of jet fuel increased by 139%

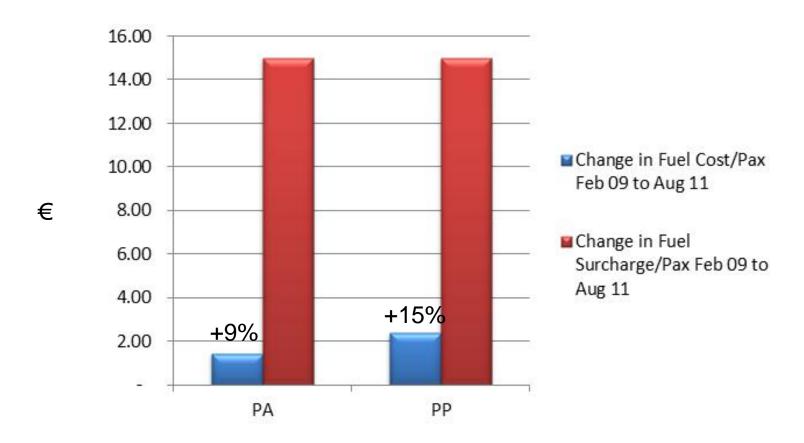








## The actual increase in fuel cost per Cran passenger was much lower than surchage



# However, the absolute increase in fuel cost per pax under-states the reality



- On a Cost per ASK basis, the fuel component went up by a much greater amount
  - PA: 51% increase in fuel CASK vs 9% increase in cost/pax

- Higher load factors
  - PA: Up by 13 percentage points on a 6 month rolling basis
- Increase in average aircraft size
  - Retirement of 717 fleet and some MDs, also leading to a more fuel-efficient fleet overall

## The actual value of fuel surcharges may be somewhat arbitrary

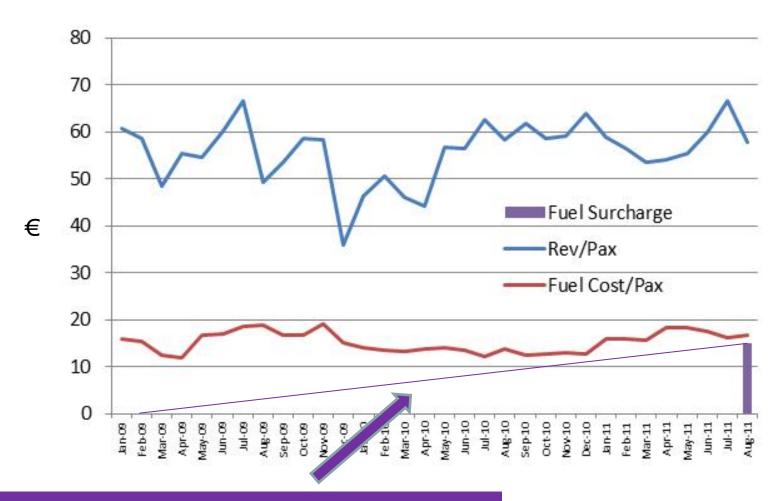


- In the above case the actual fuel surcharge far exceeded changes in the actual fuel cost on the routes concerned
- Is this good news for the airline in terms of being able to capture an increase in revenue per passenger that exceeds the increase in cost?

Not necessarily...

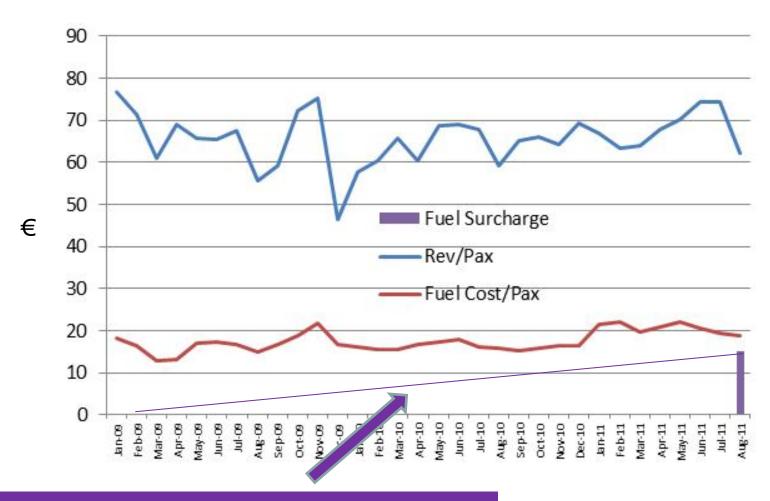
## Evolution of Rev/Pax, Fuel Cost per Pax and Fuel Surcharge on PA Route





## Evolution of Rev/Pax, Fuel Cost per Pax and Fuel Surcharge on PP Routes





#### The relationship between revenue/pax and fuel cost is hard to establish



- At sub-network level, Pearson correlation coefficient between the variables is positive, but not hugely so
  - PA: r = 0.098
  - PP: r = 0.397
- In fact, other factors are very likely to have played a part:
  - Competitive environment e.g. Ryanair entry, change in Vueling pricing tactics, Iberia fuel surcharge changes
  - Change in revenue management strategy
  - Capacity rationalisation and market recovery in 2011
  - Growth in ancillary revenue (no accurate route data exist)
  - Change in fuel cost allocation method in route accounts

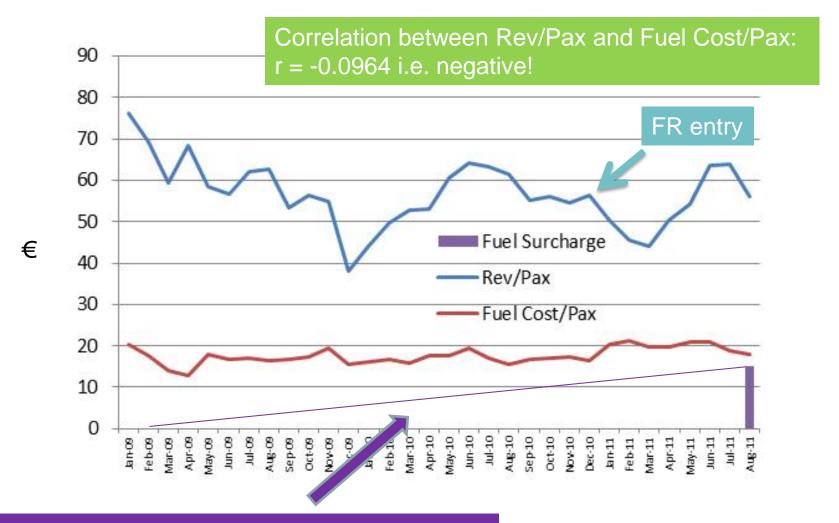
### Analysis of three PP routes with different competitive dynamics



- Barcelona Malaga (AGP)
  - Vueling is market leader in terms of frequency and seats
  - Ryanair entry in late 2010
- Barcelona Bilbao (BIO)
  - Vueling is only direct competitor and market leader in terms of capacity
- Barcelona Valencia (VLC)
  - Air Nostrum is only competitor before exiting market in October 2011

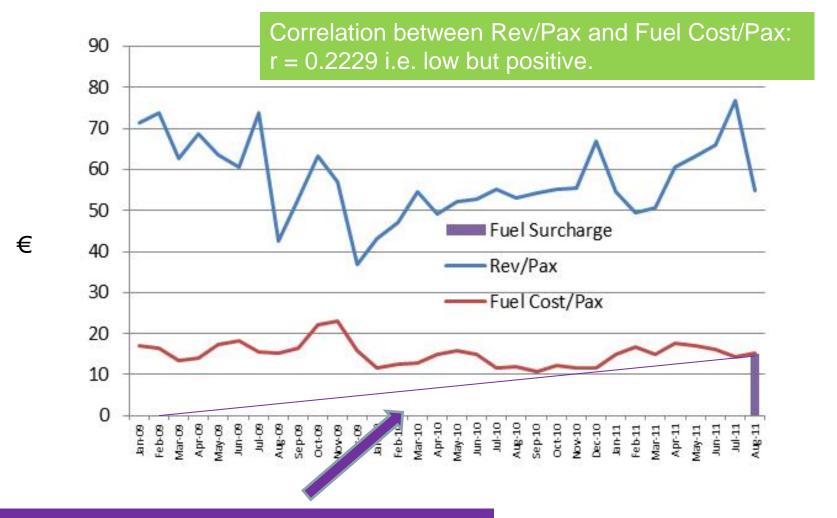
#### Evolution of Rev/Pax, Fuel Cost per Pax Cranfield and Fuel Surcharge on BCN-AGP





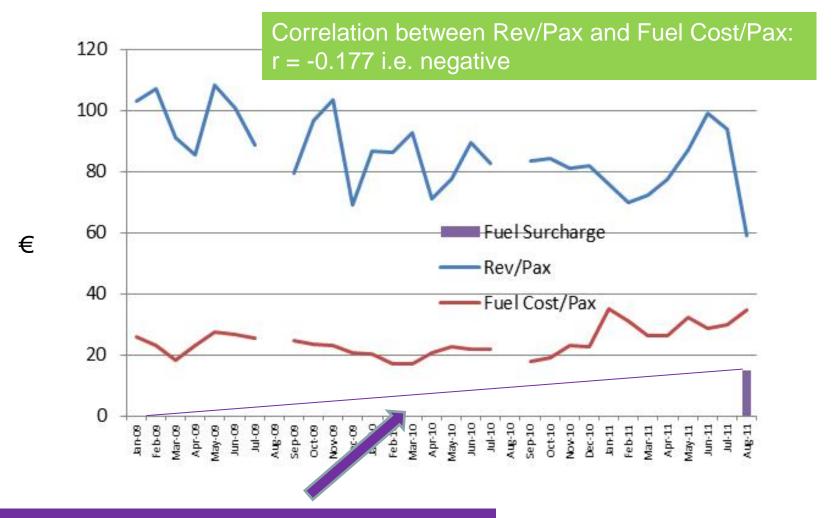
### Evolution of Rev/Pax, Fuel Cost per Pax and Fuel Surcharge on BCN-BIO





# Evolution of Rev/Pax, Fuel Cost per Pax and Fuel Surcharge on BCN-VLC





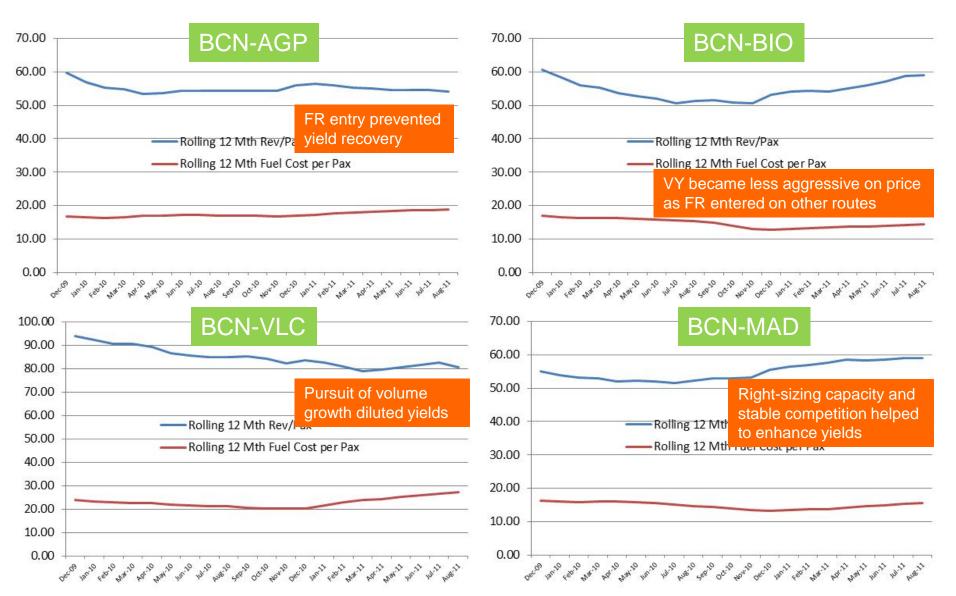
### There is no clear relationship between rev/pax, fuel surcharge and fuel cost/pax



- Evidence suggests that fuel surcharge was competed away, which was the view of management at the time
  - To maintain volumes, fares and fuel surcharge were managed with a close eye on the competition
  - Any relationship with actual fuel price was fortuitous
- Looking at 12 month rolling trend data to remove seasonality also provides no evidence of a relationship
  - In all cases, revenue trend appears to be related to other demand and supply-side factors

#### Revenue and Fuel Cost per Passenger 12 month rolling average





#### Cranfield

#### In conclusion...

- Analysis of part of Spanair's network does not support the view that an increase in input costs (in this case fuel) can be recaptured by the airline
- Despite fuel surcharge increasing from zero in Feb 2009 to €15/sector as of Aug 2011, average rev/pax exhibited varying trends depending on the route
  - Rev/pax flat vs 2009 in BIO and AGP routes
  - Rev/pax decreased in VLC and increased in MAD routes
- Competitive dynamics and capacity changes in these markets had a greater impact on revenue trends
  - Low or -ve correlation coefficient of fuel cost/pax vs rev/pax



Or in my words.....

IT'S THE MARKET, STUPID!...





## But what about long-haul? The jury is out...



- Consensus view in industry appears to be that some of the fuel surcharge increase in long-haul markets "sticks"
  - Evidence to suggest fuel surcharge rises with fuel price:
    - JK portfolio of prospective long-haul routes saw other airline fuel surcharge per pax rise by 23% between 11/2010-11/2011 vs 37% increase in oil price
- This could be explained by more inelastic demand, and/or lower competitive intensity i.e. no low-cost long-haul
- Findings of collusion against BA/VS suggest a payoff from coordinated increase of fuel surcharges in some markets